Clinic Lead – DermaEnvy Skincare (Halifax – Flagship Location)

**Location:** Halifax, NS – Bayers Lake

**Job Type:** Full-Time, Permanent **Company:** DermaEnvy Skincare

# About the Role

We are seeking an experienced and motivated **Clinic Lead** to oversee daily operations at our **flagship Halifax DermaEnvy Skincare clinic**. This is a full-time leadership opportunity for someone who thrives in a fast-paced environment, loves building high-performing teams, and is passionate about creating exceptional client experiences.

We are open to two possible profiles for this role:

* An experienced **Clinical Aesthetician** who would provide treatments approximately **40% of the time** and focus on clinic leadership responsibilities for the remainder of their schedule.
* Or, a dedicated **non-service provider** who would focus **100%** on leadership, operations, and business development.

As the Clinic Lead, you’ll manage a talented team of aestheticians, medical professionals, and administrative staff while ensuring smooth operations, outstanding service delivery, and continued business growth.

# Key Responsibilities

* Oversee daily clinic operations to ensure efficiency, safety, and excellent service.
* Lead, coach, and support a team of aestheticians, nurses, doctors, and administrative staff.
* Foster a positive, professional, and client-focused work environment.
* Manage employee schedules, clinic policies, inventory, and operational processes.
* Ensure treatments and services meet the highest quality standards and company protocols.
* Collaborate with marketing and operations teams to attract new clients and maximize bookings.
* Handle client feedback, resolve concerns, and ensure client satisfaction.
* Analyze clinic performance data and implement strategies to meet business targets.
* Maintain a clean, organized, and client-ready clinic environment at all times.
* Act as the primary connection between clinic staff and Head Office.

# Qualifications

* 3-5 years of leadership experience in a medi-spa, spa, or healthcare setting (Required).
* Strong knowledge of medi-spa services, treatments, and industry standards.
* Proven ability to lead, motivate, and develop teams.
* Excellent organizational, problem-solving, and multitasking abilities.
* Exceptional communication and interpersonal skills.
* Proficiency with clinic/spa management software, scheduling tools, and Google Workspace/ G Suite.
* Commitment to outstanding client service and professional excellence.

# What We Offer

* Leadership role at our **flagship Halifax location** — make a real impact.  Competitive compensation with growth opportunities.
* Option to join the company’s health benefits program  Supportive, professional, and people-focused work environment.
* Ongoing training and development to enhance your leadership skills.
* Full-time position with flexibility based on clinic needs.
* Opportunity to collaborate with other Clinic Leads and Head Office teams.

# Additional Information

* Must be comfortable working in a fast-paced, high-pressure environment.
* Rare evening or weekend availability may be required.
* Ability to lift boxes up to 20 lbs occasionally.
* Role involves both sitting and standing throughout the day.

Ready to Elevate Your Career?

If you're an experienced leader who loves client care, team success, and driving business growth — we want to hear from you.

**Apply today by sending your resume to operations@dermaenvy.com and help us to continue to elevate the client experience at our Halifax Clinic!**